BISSELL®

WE MEAN CLEAN

steam 'n CLEAN® II

USER'S GUIDE

1865 SERIES

3 Safety Instructions

4 Product view

5-9 Operations / Special Tools

9-10 Routine Maintenance

10 Troubleshooting

11 Consumer Services

11 Replacement Parts

12 Warranty

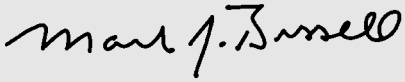
Thanks for buying a BISSELL Steam 'n Clean II

We're glad you purchased a BISSELL Steam 'n Clean II. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your Steam 'n Clean II is well made, and we back it with a full one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Steam 'n Clean II.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
President and Chief Executive Officer

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

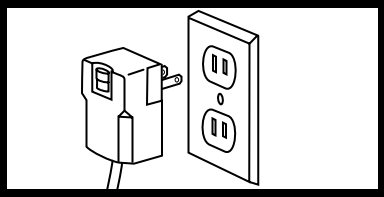
Read all instructions before using your STEAM 'N CLEAN® II.

⚠ WARNING:

- Do not direct steam at people, animals, or at electrical outlets**.**
- Do not expose to rain
- Store indoors
- Use only extension cords UL-rated at 15 amperes
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting
- Do not leave steam cleaner unattended
- Do not leave the steam cleaner connected to an electrical outlet when not in use
- Do not switch the steam cleaner on or attempt to use without water in the tank
- Do not service steam cleaner when it is plugged in
- Do not use with damaged cord or plug
- Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water
- Do not handle steam cleaner with wet hands
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces
- Do not unplug by pulling on cord
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow
- Do not use appliance in an enclosed space filled with vapor given off by oil,base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not allow to be used as a toy
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury
- Fill with cool water only — do not add anything except cool water or you will cause damage to the heating element and void your warranty
- Turn off before unplugging
- Unplug by grasping the plug, not the cord
- Pay close attention when working around children

WARNING: The Power Cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm.
WASH HANDS AFTER HANDLING.

SAVE THESE INSTRUCTIONS.



To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet.
Do not change the plug in any way.

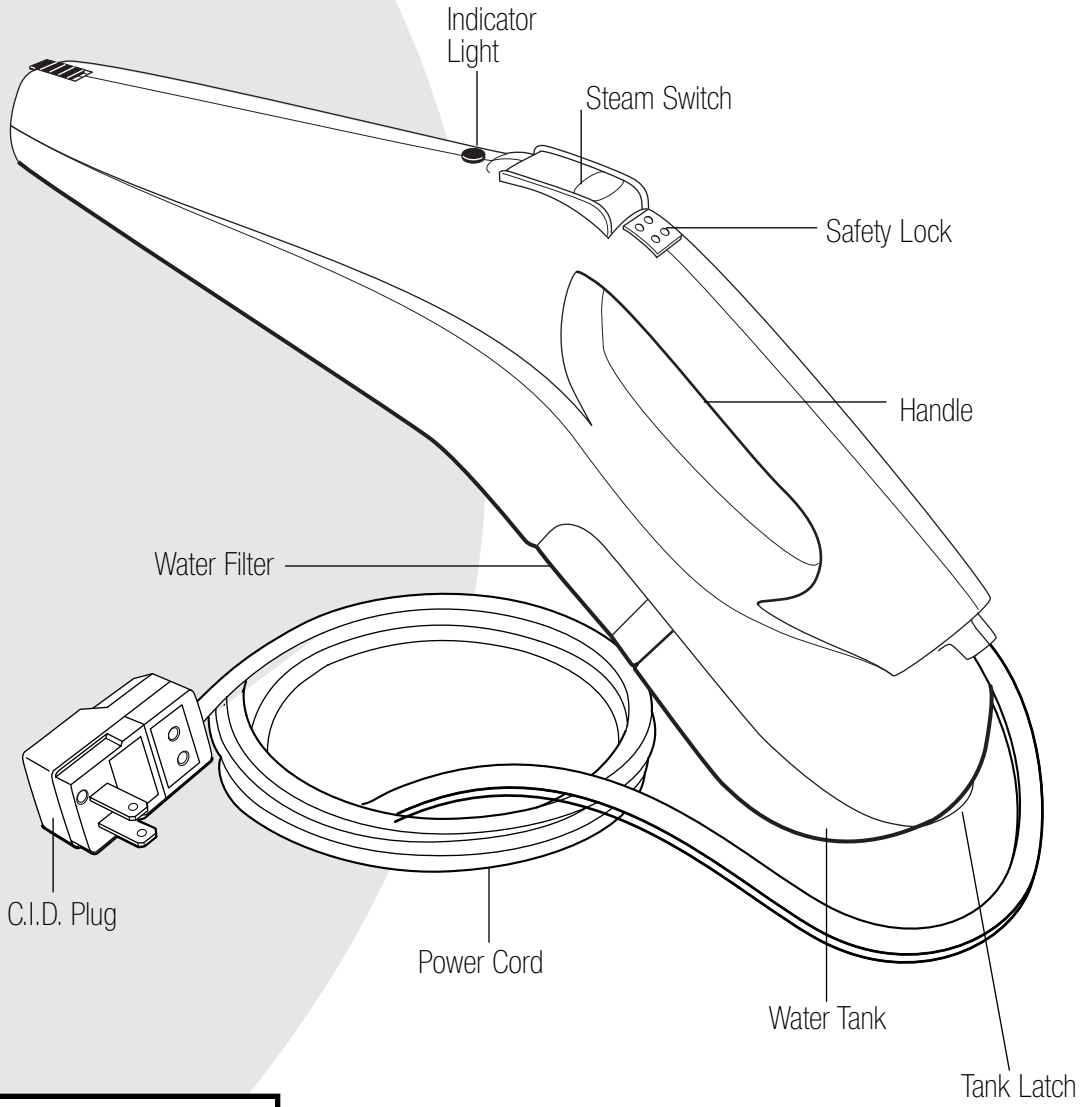
INSTRUCTIONS FOR CIRCUIT INTERRUPTING DEVICE

This appliance is equipped with a Circuit Interrupting Device (C.I.D.) The C.I.D. shuts off the unit in potentially hazardous situations. The C.I.D. has Test (Yellow) and Reset (Red) buttons which should be operated each time the unit is plugged in.

⚠ WARNING: No plug adapter should be used with this appliance.

This model is for household use only.

⚠ CAUTION:
To reduce risk of injury from steam, never point product at people, animals, or electrical outlets.



⚠ CAUTION:
Do not add anything except cool water or you will cause damage to the heating element and void your warranty.

How to use this guide

This User's Guide has been designed to help you get the utmost satisfaction from your BISSELL Steam 'n Clean II hand-held steam cleaner. You'll find assembly and operating instructions of all cleaning tasks, safety precautions, pre-cleaning tips, maintenance and troubleshooting instructions.

Pay particular attention to the parts diagram, assembly instructions, and part names. Familiarize yourself with the tools and how they are used. Following this User's Guide will greatly enhance your ability to get the most performance from your BISSELL Steam 'n Clean II for many years.

Your Steam 'n Clean II comes assembled and ready to use. The drawing on page 4 and part names may come in handy should you need to order a part.

How to use your BISSELL Steam 'n Clean II

Water Tank

The Water Tank is the blue tank at the end of the Steam 'n Clean II.

1. Remove the Tank by releasing the Tank Latch and sliding the Water Tank off the unit.
2. Remove the Water Fill Cap by grasping the tab on the Water Fill Cap and pulling it off the Water Tank.
3. Fill Water Tank completely with cool tap water,* and replace Water Fill Cap.
4. Reattach Water Tank sliding tank into position and latching into place.

***Note: You may substitute distilled or demineralized water for tap water. Doing so may reduce the need to change the Water Filter to just once a year.**

Do not add anything except cool water or you will cause damage to the heating element and void your warranty.

Water Filter

This filter removes minerals and other impurities from tap water, preventing water deposits from damaging your Steam 'n Clean II. It should be replaced when the bright green grains turn dark blue in the whole filter except the last strip.

Power Cord

Unwrap Power Cord [with C.I.D. plug] completely before operating unit.

Circuit Interrupting Device (C.I.D.)

Because you will be using this product in wet environments, such as bathrooms, we have equipped this unit with this added safety feature. The C.I.D. shuts off the product in potentially hazardous situations. The C.I.D. has test (yellow) and reset (red) buttons which should be operated each time the product is plugged in. In low lighting you may see a "flash" from within the C.I.D. plug when the test (yellow) button is depressed. This is normal and indicates proper function. Simply press the reset (red) button.

Indicator Light

This will glow to indicate when tap water has been converted to steam, and machine is ready to use.

Safety Lock

Slide forward to lock the Steam Switch OFF when the Steam 'n Clean II is plugged in but not in immediate use. When ready to use, slide back to activate the Steam Switch.

Steam Switch

Push to release steam.

Pressure Relief Valve

Your steam cleaner is equipped with a pressure relief valve which will open if the steam nozzle is blocked. When the pressure relief valve opens, water will be released from the small outlet hole at the bottom of the unit (below the handle). If release continues, turn off your steam cleaner, empty the Water Tank and call

BISSELL Consumer Services
1-800-237-7691
for repair/return instructions.

Tools and Accessories

All tools attach the same way. Align the two notches on the tool you choose with the two tabs in the nozzle. Insert notches into tabs completely, then turn the tool a half rotation clockwise until it locks. Always check to make certain the tool is fitted firmly before using.

⚠ CAUTION:
Before disconnecting a tool from the steam cleaner, make certain that steam is no longer coming from the nozzle. Use an oven mitt to remove tools, or wait until they cool before removing.

2-Position Steam Applicator (A)

This tool has two positions. Use the compressed or "short" position for concentrated steam and the extended or "long" position for diffused steam.

Steam Concentrator (B)

Concentrates steam to clean small, hard to reach areas, or for intense steam cleaning of stubborn soil.

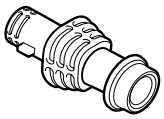
Steam Brushes (C)

Attach to the end of the Steam Concentrator for scrubbing stubborn soil. Color-coded for your specific use.

Triangle Steam Brush (D)

Attaches to steam concentrator.

A



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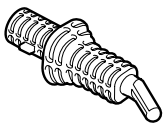

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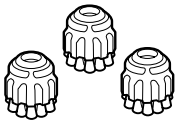

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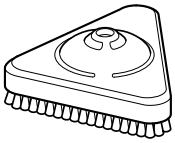


Steam Cleaning Hard Surfaces

All Living Areas

Stubborn soil that resists traditional hot water, cleaning solutions and vigorous scrubbing can often be effectively removed with high temperature steam. Baked-on-grease on the stovetop, dried fruit juice in the refrigerator, mildew or stubborn soap scum on sliding shower doors, gum on countertops — steam makes all these far easier to clean. Use your Steam 'n Clean II to soften and remove stubborn dirt, grime, dry, hardened food, and other household soil from hard surfaces. You can also use your steam cleaner to clean pet cages.*

⚠ CAUTION:
Keep face and all exposed skin away from steam. Failure to do so may result in personal injury.

***Note: Always remove pets before cleaning.**

1. Fill the Water Tank with cool tap water or distilled/demineralized water.
2. Connect the C.I.D. plug to an appropriate outlet.
3. Attach tool. For large surface steam cleaning such as countertops, basins and sinks, use the 2 Position Steam Applicator. For smaller areas, use the Steam Concentrator with/without the Steam Brush.
4. When green indicator light glows, slide Safety Lock back and press Steam Switch to release steam. Steam continues to come out of the tool while switch is pressed.
5. Wipe surface with a clean, dry cloth.

⚠ CAUTION:
Thermal shock can shatter glass. Before cleaning cold glass surface, carefully warm the surface by directing the steam jet on the glass from a distance of no less than 4 - 6".

Steam Cleaning Hard Surfaces

Kitchen/Bathroom/Nursery

Use your Steam 'n Clean II regularly to clean sinks, countertops, toilet bowls, changing tables, diaper pails and other hard, non-porous surfaces.

1. Fill the Water Tank with cool tap water or distilled/ demineralized water.
2. Connect the C.I.D. plug to an appropriate outlet.
3. Attach a cleaning tool. For large surface steam cleaning, such as countertops, basins, toilets, bidets, crib surfaces, changing tables or diaper pails, use the 2-Position Steam Applicator. For smaller areas, use the Steam concentrator with or without the Steam Brush.
4. When green indicator light glows, slide Safety Lock back to activate Steam Switch. Press switch to release steam. Steam continues to come out of the tool while switch is pressed.
5. Wipe surface with a clean dry cloth.

Note: Steam will not remove stains from fabric or other porous surfaces.

Steaming / Freshening Clothes

Use your Steam 'n Clean II to remove wrinkles from clothes, and "freshen" clothing that has been stored.

1. Hang clothing from a shower rod or clothes hook using a sturdy clothes hanger.
2. Fill the Water Tank with cool tap water or distilled/ demineralized water.
3. Connect the C.I.D. plug to an appropriate outlet.
4. Attach the 2-Position Steam Applicator, set to the extended or 'long' position for diffused steam.
5. When green indicator light glows, slide Safety Lock back to activate Steam Switch. Press switch to release steam. Steam continues to come out of the tool while switch is pressed.
6. Treat clothing until wrinkles loosen. Use a clothes brush as you steam.

⚠ CAUTION:
Never attempt this procedure while wearing clothing. Burns could result.

Other Uses

Your Steam 'n Clean II is a very versatile tool. Use it to:

Give your houseplants a refreshing cool cloud mist by using the steam selector at 12" or more away from plants.

Soften gum or adhesives for easier removal.

Soften glazing putty on windows for easier removal.

Clean grills

Clean coolers.

Cleaning sink garbage disposals.

Clean exhaust fan reusable filters. (Always remove from fixture before cleaning.

When You're Done

1. Engage Safety Lock by sliding forward.
2. Unplug C.I.D. plug from outlet.
3. Remove Water Tank, empty, then replace.
3. Store the steam cleaner in a clean, dry area.

Note: You do not need to empty the Water Tank if you plan to use the steam cleaner within a matter of hours. For longer storage, always empty the tank.

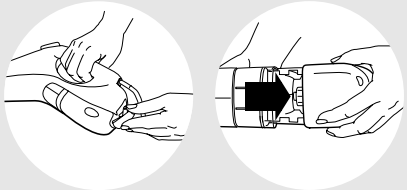
Routine Maintenance

Replacing The Water Filter

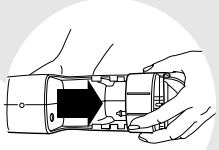
⚠ CAUTION:
Do not add anything except cool water or you will cause damage to the heating element and void your warranty.

If you fill your steam cleaner with normal tap water, it is essential to check the water filter and replace it when it is no longer effective. Change the filter when the bright green grains turn dark blue. If the filter is not changed at the appropriate time, calcium deposits will accumulate on the heating element, causing damage or reduced performance.

If you fill your steam cleaner with distilled or demineralized water, you may only need to change your filter once a year.

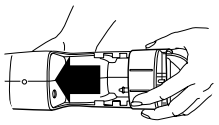


1. To replace your filter remove the Water Tank by unlatching and sliding out of position.
2. Remove the used Filter by sliding the filter toward the Tank Latch.



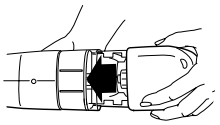
Replacing The Water Filter

3. Insert new filter by sliding the Filter along the bottom of the unit until the water outlet aligns with the inlet on the machine.



4. Replace Water Tank by sliding into place and securing latch.

Replacement Filter



Use only BISSELL Water filters in your BISSELL Steam 'n Clean II steam cleaner. To locate a retailer near you, or to place an order, call

BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. — 7 p.m. EST
Saturday 9 a.m. — 2 p.m. EST
Or visit out Website @ http://www.bissell.com

Troubleshooting

Water release from safety valve.

Possible Causes	Remedies
Blocked Steam Nozzle	Turn off steam cleaner, unplug CID plug from outlet. After unit has cooled, clear blockage by inserting a paper clip into the brass spray tip.

⚠WARNING:
To reduce the risk of fire,electric shock or injury, unplug appliance from outlet before servicing.

Reduce steam or no steam.

Possible Causes	Remedies
Water Tank empty	Fill Tank
Depleted Water Filter	Replace filter
Damage to Heating Element	Call BISSELL Consumer Services

If suggested solutions for this or any function of your steam cleaner do not correct the problem, call BISSELL Consumer Services.

BISSELL Consumer Services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. — 7 p.m. EST
Saturday 9 a.m. — 2 p.m. EST

Or write:

BISSELL HOMECARE, INC
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

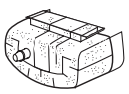
Please record your Model Number: _____

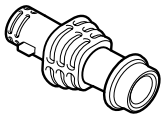
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 12 for details.

Replacement parts - BISSELL Steam 'n Clean II

Item	Part No.	Part Name
1	018-5600	Water Filter
2	018-5601	2-position Steam Applicator
3	018-5602	Steam Concentrator
4	018-5603	Steam Brushes (3)
5	018-5604	Triangle Steam Brush
6	018-5605	Water Tank
7	018-5606	Water Fill Cap

1 

2 

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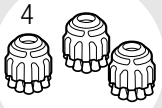
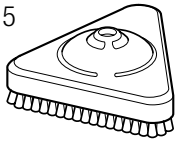
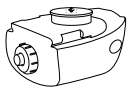
4 

5 

6 

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About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited **One** Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Call BISSELL Consumer Services at the number below or visit the BISSELL website - **www.bissell.com** to locate a BISSELL Authorized Service Center in your area. If there are no authorized BISSELL Service Centers in your area, select the "Customer Service" tab, and follow the instructions for contacting us via email. A BISSELL Representative will issue you a Return Authorization Number and a pre-paid mailing label to return the unit to BISSELL for warranty repair.
The machine should be returned with a photocopy of your proof of purchase. (Your dated sales receipt is your proof of date of purchase in the event of a warranty claim - do not send original.)
If you need information about repairs or replacement parts, or if you have questions about your warranty, select the "Customer Service" tab on our website and follow the instructions for contacting us by e-mail.
Or call:

BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 7 p.m. EST
Saturday 9 a.m. - 2 p.m. .EST
Or write:
BISSELL HOMECARE, INC.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE **LIMITED** WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

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WE MEAN CLEAN

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www.bissell.com